

DALLAS/FORT WORTH, TX  
PHONE 469-667-7935 CELL

# KEVIN A. WOOD

## PROFESSIONAL EXPERIENCE

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### KW ASSESSMENT SERVICES (10/16 – PRESENT)

Certifications – USSA, Nationwide, TWIA, All Lines Adjuster License, Public Adjuster License

- Estimating consultant– Large loss water, fire, and weather claims.
- Insurance Appraisal– Represent customer on large loss water, fire, and weather claims.
- Public Adjusting service– Large loss water, fire, and weather claims.

### PRO-CRAFT GENERAL CONTRACTORS (07/13 – 10/16)

*Dallas, TX*

#### *Vice President*

- Developed and maintained relationships with major insurance carriers through direct repair programs
- 85% of jobs were insurance claims in which an estimate was created for settlement purposes
- Estimated large losses due to fire, water, and weather related occurrences
- Trained new estimator's to comply with each insurance carriers protocols utilizing xactimate

### TRAVELERS INSURANCE (06/10 – 07/13)

*Dallas, TX*

#### *Claims Manager/CAT Manager*

- 7 local direct reports handling personal and business line insurance
- Managed a CAT travel team including (Hurricane Sandy in PA, tornado in Moore, OK, hail event in Kansas City, KA, 2 hail events in Oklahoma City, and multiple hail events in Texas
- Created a production report that was utilized on storms to track real time activity
- Reviewed high volume of CAT related estimates for settlement approval within guidelines

NATIONWIDE INSURANCE (12/01 – 06/10)

*Dallas, TX*

*Property Large Loss Claims Manager (12/05 – 06/10)*

- Span of control consists of all large losses in the North Texas Operation with 8 direct reports.
- On-site large loss director for 3 months during Hurricane Ike; span on control consisted of 6 managers and 30 claim associates.
- Produced the best customer service rating in Texas 3 years in a row.

*Large Loss Claim Professional (12/02 - 12/05)*

- Florida hurricane events in 2004 and 2005 completing multiple tours.
- Ranked number one in technical file handling, closing ratio, 24 hour inspection, same day contact, and customer satisfaction two years in a row
- Successfully negotiated mold, foundation, large water, and total fire losses
- Utilized as a trainer for new associates in Core units
- Recognized as top performer within the Texas operation

STATE FARM INSURANCE (9/97 - 12/01)

*Dallas, TX*

*Claim Reinspector/Trainer (2/01 - 12/01)*

- Performed quarterly performance audits and developed strategies for improvement
- Coordinated and supervised react teams during catastrophes
- Developed and instructed training courses for new and experienced claim adjusters

*Claim Specialist (9/97 - 8/00)*

- Managed complex claim files through evaluation, negotiation, and settlement
- Handled first and third party losses, including injury claims
- Promoted early into a senior claim representative and claim specialist position

## **EDUCATION**

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TEXAS TECH UNIVERSITY

*BBA, Marketing*

Lubbock, Texas